



Financial Assistance Policy – Plain Language Summary

Upper Connecticut Valley Hospital (UCVH) provides eligible patients fully discounted emergency or medically necessary care through UCV Free Care. Certain exclusions apply, including, for example, elective services, balances covered by other funding sources, and failure to cooperate in securing alternative funding sources (including Medicaid, Medicare, Insurance exchange and Employer sponsored insurance). This document is only a summary. Please refer to the Financial Assistance https://www.ucvh.org/images/2021/Financial_Assistance_Policy_2021.pdf for complete details.

Assistance Offered and Eligibility

Patients who qualify for assistance receive 100% coverage through UCV Free Care for emergency and other medically necessary services. The necessity for medical treatment of any patient will be based on the clinical judgment of the health care provider without regard to the financial status of the patient. All patients will be treated for emergency medical conditions regardless of ability to pay or to qualify for financial assistance in accordance with federal and state law.

To be eligible for Financial Assistance, patients must qualify based on income and assets as follows:

- Household annual income does not exceed 300% of the Federal Poverty guidelines, based upon family size.

Patients without insurance, and not eligible for UCV Free Care, will not be charged more than the amounts generally billed to patients who have insurance.

Applying for Financial Assistance

The application process involves filling out the Financial Assistance Application and submitting the application and supporting documents for processing. You may obtain information about the application process, or obtain copies of the Financial Assistance Policy or Application:

- On our website: https://www.ucvh.org/images/2021/Financial_Assistance_Policy_2021.pdf
- By phone: (603) 388-4234
- In person: Any registration location at the Hospital

**Application assistance is available through our Patient Financial Counselor located at
Upper Connecticut Valley Hospital, 181 Corliss Lane, Colebrook, NH
Please call (603) 388-4234 for an appointment.**