

TO: Media

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RE: Single Health Record for North Country

### **North Country Healthcare Affiliates to Implement Common Health Record**

**(Coos County, NH)** — As part of North Country Healthcare’s (NCH) commitment to providing a consistent, high-quality patient experience, its affiliate organizations are pleased to announce their collective transition to MEDITECH Expanse. Expanse is MEDITECH’s next-generation, web-based Enterprise Health Record (EHR).

MEDITECH Expanse was designed to help providers view healthcare through a new lens — bringing a sense of clarity and connection to a care landscape that is increasingly vast and complex. Using Expanse, clinicians can deliver comprehensive care to their communities, with the help of web tools that maximize their efficiency and personalize their user experience, as well as strengthen their relationships with patients.

“This significant investment will serve as a firm foundation for our patients and healthcare providers for years to come,” commented Tom Mee, NCH Chief Executive Officer. “NCH and our affiliates remain committed to ensuring that patient information will flow across our single, secure system accessible at any of our locations and available to our patients via a consistent platform.”

“We are pleased to be working with North Country Healthcare to transform patient care with Expanse,” said MEDITECH Executive Vice President Helen Waters. “Our integrated web platform gives precious time back to the provider — with sophisticated, yet easy-to-use solutions that meet the needs of large, integrated delivery networks, small critical access hospitals, and

everyone in-between. Most importantly, it brings the patient-provider relationship back into focus, exactly where it belongs.”

Anticipated benefits following implementation include, but are not limited to:

- More face-to-face time between provider and patient
- Decrease in time required for providers to navigate numerous health records
- Improved care coordination
- A single patient portal amongst all NCH affiliates

Androscoggin Valley Hospital, a proud partner of North Country Healthcare, has already successfully launched the Expanse platform, as has Indian Stream Health Center with which NCH continues to enjoy a collaborative relationship.

NCH is committed to updating our patients and the public on the progress toward this rollout, anticipated to occur in October 2020.

### **About North Country Healthcare**

North Country Healthcare (NCH) is a non-profit affiliation of four medical facilities in the White Mountains Region of New Hampshire. NCH includes numerous physicians and medical providers at multiple locations. This leading comprehensive healthcare network which employs hundreds of highly-trained individuals delivers integrated patient care through three community hospitals, medical laboratories, and home health and hospice services. NCH remains committed to the health and well-being of the communities it serves.

Member organizations include Androscoggin Valley Hospital in Berlin, Upper Connecticut Valley Hospital in Colebrook, Weeks Medical Center in Lancaster, and North Country Home Health and Hospice Agency in Littleton. NCH is proud to be the largest employer in the North Country.

North Country Healthcare also collaborates with two Federally Qualified Health Clinics: Coös County Family Health Services in Berlin and Indian Stream Health Center in Colebrook. Together they have formed a Limited Liability Corporation (LLC) to develop a Clinically Integrated Network for all hospitals and providers in the North Country to address population health and to improve the health indicators for all of the residents of the North Country.

## About MEDITECH

An EHR leader for over 50 years, MEDITECH has driven innovation during every stage of the industry's evolution. Today we're helping healthcare organizations around the world expand their vision for what an EHR can be, with MEDITECH Expand — the first fully web-based EHR to boost clinical and organizational efficiency while enhancing physician, nurse, and patient satisfaction. MEDITECH software is used by a quarter of all U.S. hospitals, nearly half of all Canadian facilities, and healthcare organizations in 23 countries. We help power the best care possible in *every* setting, from acute centers and ambulatory practices, to home health agencies, long-term care facilities, and beyond. Visit [ehr.meditech.com](http://ehr.meditech.com) to learn more and find us on [Twitter](#), [Facebook](#) and [LinkedIn](#).

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